

## What is the Sanctuary Scheme?

The Sanctuary Scheme is a project being operated in Tameside for people who are experiencing or have experienced domestic violence, and as a result have been or are likely to become homeless.

The Sanctuary Scheme helps people to remain living in their home and feel safer by adding security measures to their property to meet their individual needs.

Security can be provided in the home, such as: locks on windows and doors, window grilles, gates, CCTV, alarms etc.



## Help and Information

In an emergency always telephone 999  
(Police, Ambulance and Fire Service)

### Domestic Violence Outreach Team

0161-234-5341/5328/5408/5387

(Monday to Friday 9am – 4pm)

Support with housing-related matters,  
legal protection and children's support.

### Manchester Women's Domestic Violence Helpline

0161-636-7525

(Monday to Friday 10am – 4pm)

### National Domestic Violence Helpline

0808-2000-247

### Broken Rainbow

08452-60-55-60

(Monday to Friday 9am – 5pm)

### National domestic violence helpline for lesbian, gay, bisexual and transgender community

0161-331-2000

Email: [info@newcharter.co.uk](mailto:info@newcharter.co.uk)

# Tameside Sanctuary Scheme

## HELP TO SURVIVE DOMESTIC ABUSE

INFORMATION FOR PEOPLE EXPERIENCING DOMESTIC VIOLENCE



'TAMESIDE DOMESTIC VIOLENCE FORUM'

## How does the Sanctuary Scheme work?

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- Stage 1: A referral agency provides New Charter with background information about your circumstances.
- Stage 2: New Charter will contact you to arrange to meet you.
- Stage 3: A Victim Support Officer from New Charter will carry out a risk assessment with you based on your circumstances. A member of staff from the Police will carry out a security survey of your property.
- Stage 4: If the Sanctuary Scheme is suitable for you, New Charter Building Company will arrange to carry out the work to your property, and will contact your Landlord to check they agree the work can be done.

Each of these stages will be completed within 2-5 days; the Victim Support Officer from New Charter will keep you updated on the progress of the works.



## Who runs the Sanctuary Scheme?

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The Sanctuary Scheme works in partnership with TMBC, GM Police and a number of Registered Social Landlords based in the locality, currently including New Charter, Ashton Pioneer Homes, Accent, West Pennine and St Peters Partnership, who have all made contributions to the Scheme.

There is a budget set aside to run the Scheme in Tameside.

## Can the Sanctuary Scheme help me?

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You may be able to be helped by the Sanctuary Scheme if:

- » You have been or are likely to become homeless because you are experiencing or have experienced domestic violence. The Sanctuary Scheme is open to anyone residing in the Tameside area.
- » We have carried out a satisfactory risk assessment and security survey of your home, and your Landlord (where applicable) has agreed that we can go ahead with the work, and there is enough money in our budget.

## Who can refer?

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Referrals must be received by an Agency, some of the agencies who can refer are:

- » Domestic Violence Unit.
- » Probation.
- » Women's Refuge.
- » Women's Safety Unit.
- » Police.
- » Health Visitor.

This list is not exhaustive.

