



My confidence has grown by working on tenant involvement initiatives. I didn't think my English speaking was very good before but now, that I know officers and professionals understand what I am saying, I feel more confident about my speaking and literacy skills. I am able to voice my opinion in meetings even when amongst other male residents.

I am happy with the work Shubash has been doing and would like to get more involved in the future!



Over the recent years I have noticed better repairs management.

Officers come round and talk to tenants more and are more approachable.

## TENANTS STORIES

***So be involved...***

***Make new friends.***

***Make a difference in your area.***

***Help improve services.***

***Help us to help you.***

***Aksa can help by way of Financial Assistance and Training for Tenants***

**0161 620 2992**

If you would like to see some of these events happening in you area or have any other ideas then please get in touch with....

Shubash Miah  
 Tenant Participation Officer  
 Direct Line: 0161 620 2992



PART OF THE NEW CHARTER HOUSING TRUST GROUP

**TENANTS DO MAKE A DIFFERENCE**

WANT TO GET INVOLVED?

HOW TO GET INVOLVED?

WANT TO HELP US IMPROVE?



**DO YOU LIKE TALKING? OR LISTENING? OR SIMPLY READING AND TICKING.**

**NO  YES**

# AKSA'S WAYS OF GETTING INVOLVED...

**Make a difference to your area!**

- Organise a Funday
- Organise a street party
- Be part of a tenant / resident group
- Take part in postal / telephone surveys
- Come to meetings
- Come to events
- Write to us
- E-mail us
- Have your say on environmental improvements on your estate
- Be a Tenant Board Member
- Be a spokesperson for your neighbourhood



*Akxa Eid*



*Christmas party*



*Tenants Meetings*



*House Party*



*Clean Up Days*



*Community Fun Days*

**Help us to help you  
make things better!**